

# Greenwood Apartment

January 2024

## Newsletter

# HAPPY New Year Resident's Corner!

**Manager's corner:** The office and maintenance will be closed on Monday January 1st for New Years and on January 15th for Martin Luther King. Rent is due on the first, you have until the 5th it is considered late on the 6th and you will be charged a one time \$30 late fee. Anyone needing help with internet and or phone needs to look into the AFFORDABLE CONNECTIVITY PROGRAM go to [GetInternet.gov](https://www.getinternet.gov) ([accedealinternet.gov](https://www.accedealinternet.gov) en espanol) you could get internet as low as 9.95 a month or free, and up to \$30 off your phone bill. Any resident having trouble making their full rent payment on the first should look into FLEX go to [getflex.app.link/e/na2tfsRGWB](https://getflex.app.link/e/na2tfsRGWB) (flex program will pay the residents rent in full to avoid late fees and the Flex program will let the residents divide their rent amount into two payments to them for a fee of \$14.99 per month.)

**Maintenance:** Residents please do not flush anything down the toilet except toilet paper (wipes and any women hygiene product are not flushable and should never be put down the toilet. Residents you are responsible for any and all of your guests please make sure they are following our rules or you could get into trouble for the infraction. When using your garbage disposals please make sure you are running hot water for at least 30 seconds while it is on. Nothing should be left in the hallways it is a fire risk and a HUD violation.

# Greenwood Apartments Maintenance Requests

Please complete a service work order request online or call 1 (866) 881-1582!!



To access the resident portal, go to  
[www.greenwoodapartments.activebuilding.com/login](http://www.greenwoodapartments.activebuilding.com/login)



**Call the police and inform management!**

## Who Needs Renters Insurance?

Anyone who rents an apartment, condo, townhome, or other type of dwelling should seriously consider getting renters insurance. Renters insurance covers a tenant's personal property if it's damaged or destroyed during a break-in, a storm, or another event specified in the policy. In addition, renters insurance provides coverage for personal liability and medical bills if you have a guest over and they're injured. Finally, if there's a fire or other catastrophic event that forces you to move out of your unit, renters insurance will cover your extra living expenses, such as hotel bills and meals out.

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